

SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF BIOMETRIC ATTENDANCE SYSTEM ALO ATTENDANCE SOFTWARE APPLICATION

Tender No. NSIC/HO/TISDC/65

Response to Pre-Bid Queries

Name of Organisation	S. N.	Page No.	Clause No.	Query / Suggestion
Spacenet Internet Services Pvt Ltd.	1		Para 4 A ix, page 12 under PQ	Looking at the Quantity of Devices required, Quantum/ Scope of work and other term like 1 Crore turnover, this term should not be there.
			Para 2 Scope of Work point 1	Kindly clarify that if Operating System of the server will also be provided by NSIC or not
			Para 2A ii of scope of work under specification of Device ask RS 232 communication port and Standard RS232 Communication Baud Rate:57600bps-N-8-1	We would like to attract your intention and bring into your kind notice that RS232 communication port is technically end of life. Even this port does not come in any latest Desktop or Laptop of any brand. This port does not have any significance in the working and scope of work as per tender as this port have no role to play. Nonexistence of this port will also be technically comply with the scope of work.
Binary Global Limited	2.		Page No 12 , Under 4. Pre-Qualification requirements, Point No ii	The firm should have successfully completed at least 5 project of biometric fingerprint attendance machine in Government Organizations in last 5 years (Customer's Purchase Order & Satisfactory Completion Certificate from client should be provided along with the bid)

ICONMA	3.		4 A (ii) –	Request you to please replace by The firm should have successfully executed/ Implemented/ ongoing Project at least 2 Project of Biometric Fingerprint/Face Reading attendance machine in Government Organizations/PSU/Private Organization in last 5 years (customer’s Purchase order & satisfactory Completion Certificate from client should be provided along with the bid
	4.		10. Security Deposit	Request you to please share/incorporate the Service Level Agreement format in Tender Doc.
	5.		3. Expected Outcome & Delivery With The Schedule, S.N. 1	Request you to please replace by “16 Weeks from the date of Project Start” ,Noe-It’s a pan India (96 Location) Installation along with the Training, it will take their certain/genuine time for Installation along with training.
	6.		General-Regarding Project Start date	Suggest to please mentioned , The Project should started after/within 4 Weeks of the Order Acceptance by the Vendor
	7.		5. Evaluation Process Clause 4A (ii), Weightage , Organizational Parameter	3*5=15,Request you to please replace by 7.5*2= 15



NG WITH LEAVE &

Response
Yes
Replaced as RS232 or equivalent
Please refer to corrigendum document for revised clause.



Please refer to corrigendum document for revised clause.

The same will be prepared and signed as per Terms of Reference of Tender Document

The same is modified to 12 weeks from the date of start of project (which should not be later than 2 weeks from the date of work order). Please refer corrigendum document for revised clause

The work order should be accepted with one week of release of work order.
The work should start within two weeks from the date of release of work order

Please refer to corrigendum document for revised clause.

